

Bank Products & ERO Funding

Homework Worksheet - Multiple Choice

Choose the best answer for each question.

1. What are bank products?

- A. Optional financial products offered through third-party banking partners
- B. Required IRS filing products
- C. Tax software licenses
- D. State tax permits

2. What is a Refund Transfer?

- A. A product that allows preparation fees to be deducted from the taxpayer's refund
- B. A guaranteed taxpayer loan
- C. An EFIN application
- D. A payroll product

3. Who makes approval decisions for Refund Advances?

- A. The ERO
- B. The taxpayer
- C. The participating bank
- D. The IRS

4. What should an ERO never do regarding a Refund Advance?

- A. Explain disclosures
- B. Tell the client the bank determines eligibility
- C. Guarantee approval
- D. Explain that not everyone qualifies

5. What happens after the bank receives refund proceeds in a Refund Transfer?

- A. Preparation fees are deducted
- B. The EFIN is renewed
- C. A PTIN is issued
- D. The taxpayer applies for an EIN

6. Which is a consideration when offering a Refund Transfer?

- A. Bank fees may apply
- B. No disclosures are needed
- C. The product is mandatory
- D. Approval is guaranteed

7. Which statement should an ERO use when discussing a Refund Advance?

- A. You are approved
- B. The bank will determine eligibility
- C. Everyone qualifies
- D. The IRS guarantees the loan

8. Refund Advantage ERO Loans are designed primarily for whom?

- A. Qualified ERO businesses
- B. Taxpayer dependents
- C. IRS employees
- D. State agencies

9. Which is a possible business use of ERO funding in this module?

- A. Marketing
- B. Hiring staff
- C. Technology upgrades
- D. All of the above

10. What is an ERO Loan NOT described as in this module?

- A. Business funding
- B. A client Refund Advance
- C. A product for qualified EROs
- D. Funding that may support operations

11. In the Simply Paid example, what happens after the IRS acknowledges the return?

- A. SBTPG advances a portion of the preparation fee
- B. The EFIN is suspended
- C. The taxpayer receives a guaranteed refund
- D. The return is amended

12. What is one purpose of in-season funding?

- A. Improve cash flow while returns are being filed
- B. Replace all business planning
- C. Guarantee bank product approvals
- D. Eliminate office expenses

13. How should funding be viewed?

- A. As free money
- B. As a business tool
- C. As guaranteed revenue
- D. As a substitute for budgeting

14. Which is a cash-flow best practice?

- A. Create a seasonal budget
- B. Ignore weekly expenses
- C. Avoid keeping reserves
- D. Spend funding immediately

15. Which is a smart use of business funding?

- A. Staff expansion
- B. Impulse spending
- C. Personal luxury purchases
- D. Unplanned personal expenses

16. What is the leadership principle for using funding?

- A. Funding should generate future revenue
- B. Funding should be used primarily for personal spending
- C. Funding removes the need for compliance
- D. Funding should replace planning

17. Which area may a banking partner review?

- A. Return accuracy
- B. Documentation
- C. Funding rates
- D. All of the above

18. Which practice supports a strong banking relationship?

- A. Respond promptly to inquiries and follow program guidelines
- B. Ignore requested documentation
- C. Avoid monitoring performance
- D. Skip compliance reviews

19. What do funding rates measure?

- A. How many returns successfully fund through bank products
- B. How many employees are hired
- C. How many offices are opened
- D. How many PTINs are renewed

20. What is the best overall funding strategy according to the module?

- A. Planning, compliance, and responsible growth
- B. Borrow as much as possible
- C. Replace sound business planning with funding
- D. Guarantee every client a loan

Bank Products & ERO Funding

Homework Answer Key

1. **A** - Optional financial products offered through third-party banking partners
2. **A** - A product that allows preparation fees to be deducted from the taxpayer's refund
3. **C** - The participating bank
4. **C** - Guarantee approval
5. **A** - Preparation fees are deducted
6. **A** - Bank fees may apply
7. **B** - The bank will determine eligibility
8. **A** - Qualified ERO businesses
9. **D** - All of the above
10. **B** - A client Refund Advance
11. **A** - SBTPG advances a portion of the preparation fee
12. **A** - Improve cash flow while returns are being filed
13. **B** - As a business tool
14. **A** - Create a seasonal budget
15. **A** - Staff expansion
16. **A** - Funding should generate future revenue
17. **D** - All of the above
18. **A** - Respond promptly to inquiries and follow program guidelines
19. **A** - How many returns successfully fund through bank products
20. **A** - Planning, compliance, and responsible growth